



31 March 2008

To whom it may concern,

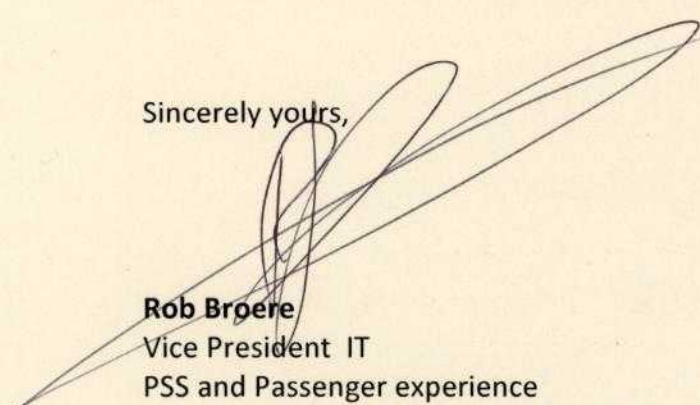
DNATA has been using the Travsys DMACS system since 1996. The DMACS system is used as a common user system in Dubai airport, and performing to our satisfaction. It provides access at all key locations at the airport such as check-in, transfer desks, boarding gates etc.

DMACS provide access to number of airline DCS systems at Dubai international airport (ie- EK/SQ/SV/GF/KL and XS) for airlines to use their own DCS systems through DMACS.

Travsys has provided support for the DMACS system during these years, which has been to our full satisfaction. Travsys employs skilled staff and they are responding accurate and timely for maintenance issue (if any) with the system.

Would there be any need for any further clarifications please do not hesitate to contact us.

Sincerely yours,



**Rob Broere**  
Vice President IT  
PSS and Passenger experience